



Terms and Conditions

STANDARD TERMS AND CONDITIONS FOR ONLINE ORDERS

General

Online orders placed on the Swiss-American Chamber of Commerce website automatically imply a payment obligation. An order is binding as soon as it is submitted and a confirmation e-mail is received.

Prices

The prices stated are in Swiss Francs (CHF) or US Dollars (US\$) and apply at the time of the order.

VAT

Orders for Switzerland include 2.5% for publications respectively 8% VAT for events. Membership fees are not subject to VAT. The chambers VAT number is CHE-202.894.598 MWST.

Method of Payment

Events:

All major credit cards (credit cards will be charged after the event), invoice (CHF 10.- additional handling fee), cash at door (only available for event fees less than CHF 200.-)

Membership:

All major credit cards, check, invoice

Publications:

All major credit cards, invoice (for members only)

Shipping

CHF 6.- per mailing (CHF 10.- for the Yearbook and the Swiss-U.S. Income Tax Treaty). For postage abroad current postal fees apply. Shipments to U.S. Residents: Prices include postage and handling.

No-Show charge and cancellation of events / Cancellation of Membership / Return of goods

No-Show charge and cancellation of events:

If not specified differently on the invitation flyer, cancellation of registration is accepted until the end of the business day (6 pm) prior to the event. Otherwise, full registration fee will be charged.

Should an event be cancelled by the Swiss-American Chamber of Commerce, the full registration fee will be returned.

Cancellation of Membership:

Membership are calendar year memberships and as such have to be cancelled by the end of the year, otherwise are due and payable by the 1st of the January.

Return of goods:

It is our objective that you are fully satisfied with our publications and services. If that is not the case, we will do an exchange or full refund within 14 days of receipt of your order. Simply return any publication you do not wish to keep in original sale condition with a copy of the invoice. Please include a note as to why you are returning the item(s). Exchanges do not qualify for free shipping. Returns can be shipped to:

Swiss-American Chamber of Commerce
Talacker 41
8001 Zurich

Privacy Policy

The Swiss-American Chamber of Commerce takes your privacy concerns very seriously. No personal information shall ever be exchanged with any other individual or entity.

Law and Jurisdiction

Any dispute is governed by and has to be interpreted under Swiss Law. Court of jurisdiction is 8001 Zurich.

Zurich, May 2015